



# Terms of Use



# Terms of Use

## General Agreement

- EXFUNDS.com platform is managed by EX FDS LTD Company Registration N ° 13428856, ( 167-169 Great Portland Str. 5th Floor W1W 5PE London, United Kingdom),
- This document has been prepared in accordance with UK law and generally accepted digital asset management practices.
- The EXFUNDS.com website futures are available for use only by registered users.
- To register an account on EXFUNDS.com you must be at least 18 years old.
- By registering on the EXFUNDS.com website you agree and fully accept the following Terms of Use, generally accepted practices and the Privacy Policy.

## Deposits Terms

- The deposit (Investment) is a private agreement between EX FDS LTD and the User.
- By making a deposit, the user places his digital funds under the management of EX FDS LTD, based in London, and assigns full rights to manage it.
- The amount of the deposit and its duration depend on the user. The user has the right to release funds from his deposit before the end of investment plan, paying a fee of 10% deposit value. (The deposit release option is active after the first 24 hours have elapsed.)
- Daily earnings from the investment plan will be added to the user's account every 24 hours
- The initial deposit amount will be refunded after completion of the Plan without any fees.
- The amount of daily profits depends on invested amount and selected Investment Plan.
- An investor can see calculated future profit in <Make a Deposit> Panel.
- To make a deposit, User can use any payment system accepted by EXFUNDS.com
- It is strictly forbidden to make deposits between two accounts on the exfunds.com platform. It is not allowed to set the address generated to make a deposit in the ONE account as the withdrawal address in the OTHER account.

## Withdrawal Terms

- Withdrawals are processed within 24 hours on all days of the year. (incl. weekends and holidays)
- Withdrawal time (up to 24 hours) applies to when EXFUNDS.com sends a money transfer. (we are not responsible for the time your wallet operator adds funds to your balance.)
- EXFUNDS.com is not responsible for the speed of the blockchain network for individual cryptocurrencies. With heavy network loads, confirmation time may be longer than usual.
- EXFUNDS.com is not responsible for withdrawals ordered to the user's account, which e.g. needs additional verification (PerfectMoney / Cryptocurrency Exchanges) or the amount does not meet requirements of specified incoming minimum.
- EXFUNDS.com cannot reverse or cancel cryptocurrency transfers made to a wrong wallet address. **Please double-check your wallet address before you confirm withdrawal request.**
- In special cases, such as: maintenance at payment operators cooperating with EXFUNDS.com, global network access failures, network overloads caused by global or local events, temporary interruptions in the operation of individual payment systems, failures or interruptions in the operation of the EXFUNDS.com hosting provider, time Waiting for a Withdrawal may change.

## Account Security Rules

- Each user is responsible for maintaining the security of their account.
- **We recommend that you turn on 2FA Protection to secure your account.**
- The user should use a strong password consisting of at least 6 characters, containing upper and lower case letters, numbers or special characters.
- For your own protection, you should not share your login details with anyone.
- Please Note: Our administration **DOES NOT CONTACT users personally via Telegram accounts, or other messengers.** The only official contact channels are: **Live Chat** on our website, Support Tickets System, E-Mail: [admin@exfunds.com](mailto:admin@exfunds.com)
- We never send any "special offers", never ask for money to external wallets, and never promote / recommend other investment platforms, programs, bots and apps.  
**BEWARE OF FAKE EMAIL IMPOSTERS. If in doubt - always ask our Support!**
- The password for the exfunds.com platform account should be different than the password you use for the account associated with it.

## **User Account Rules and Netiquette**

- Each user is asked to have only one registered account on the EXFUNDS.com platform.
- Registration by one person, more than one account in the structure of referrals is prohibited.
- It is not allowed to make any misleading or false information to our Support department. Any attempt to cheat, or provide fabricated evidence will be recorded.
- Any activity related to disseminating false information, impersonating our team on social media, on newsgroups, forums, comments, rating sites or messaging services will be considered to be detrimental to the company, which is strongly prohibited.
- Indecent behavior, such as the use of words commonly considered offensive, insulting anyone, spreading negative comments for no apparent reason, insulting the support department and administration employees is not accepted.
- Any violations of the rules of having an account and good manners (Netiquette) may result in a temporary or permanent suspension of the account and freezing of funds.

## **Anti-Spam Terms**

- Spam is commercial e-mail or unsolicited bulk e-mail, including "spam/junk mail", which has not been requested by the recipient.
- It is intrusive and often irrelevant or offensive, and it wastes valuable resources.
- We don't accept unsolicited e-mails of any kind in connection with the marketing of the services provided by EXFUNDS.com
- If any law enforcement agency, internet provider, web hosting provider or other person or entity provide us with notice that you may have engaged in transmission of unsolicited e-mails or may have engaged in otherwise unlawful conduct or conduct in violation of an internet service provider's terms or any such policies regulations, we will reserve the right to cooperate in any investigation relating to your activities including disclosure of your account information.
- If you didn't receive messages from EXFUNDS.com, please check your SPAM / JUNK folder because some email providers can mark our email as SPAM at first time.

## **Procedure of amending the present rules**

- EX FDS LTD reserves the right to make changes to the current document.
- EX FDS LTD will inform investors about changes by publishing it in News section and also at least at one of company's social media account (Telegram, Facebook, Twitter, Instagram, LinkedIn).
- Terms and Conditions changes come into force since the date of publishing information.

## **Customer Service and Support**

- Each user can contact our support 24 hours, 7 days a week via Live Chat Support Ticket or E-Mail.
- Please always follow the instructions of our Support to solve your possible problem.

## **Contact Information**

If you have questions about this Agreement, please contact us by email or regular mail at the following address:

**EX FDS LTD.**  
**167-169 Great Portland Street (5<sup>th</sup> Floor)**  
**W1W 5PE London, United Kingdom**  
**info@exfunds.com**